

Frequently Asked Questions BGO Field Trips

Planning

Q: What does a field trip consist of?

A: A field trip at the garden is a 60-90 minute educational experience. It can either be a self-guided tour, a tour guided by our staff or knowledgeable volunteers, or a station field trip with set lessons that use the garden as a teaching tool. Depending on your type of field trip, subjects may include vegetables, animal habitats, butterflies, waterways, and native plants.

Q: How do I schedule a field trip?

A: To schedule a field trip, please visit our website, [Field Trips | Botanical Garden of the Ozarks](#), and fill out the Field Trip Request form. You can also email programs@bgozarks.org or call (479) 750-2620.

Q: Will I receive a confirmation for my field trip?

A: A Botanical Garden representative will contact you to confirm your field trip. If you schedule a field trip through the website, you will receive an email confirmation from programs@bgozarks.org. Please note that the date requested in the Field Trip Request form is not guaranteed until confirmed.

Q: Is there a maximum capacity for a field trip?

A: Our Guided Field Trips have a capacity of 60 students, and our Station Field Trips have a capacity of 75. Self-Guided Field Trips do not have a minimum or maximum.

Q: What if I have more than 75 students?

A: For larger groups, we recommend splitting your field trip into two days, so that you can split your students into smaller groups that we can accommodate.

Q: How many teachers and chaperones are required?

A: We ask that at least one teacher stay with each group or class at all times. Please do not leave a group of students unattended in the garden, or in the care of our guides without a teacher present.

Q: What if my group has to reschedule or cancel due to inclement weather?

A: If weather is not favorable, a Botanical Garden representative will contact you to discuss rescheduling or canceling. Light rain will not affect a field trip; however, field

trips will have to be rescheduled or canceled in the event of lightning. Email programs@bgozarks.org if you need to speak to us about canceling or rescheduling.

Q: Day-of cancellations and no-shows:

A: Please contact programs@bgozarks.org for our no-show policy.

Q: Will we be going into the Butterfly House?

A: Our Butterfly House is active May through September. If your field trip is scheduled outside of those months, we can include a butterfly lesson in your field trip, but there will not be butterflies active in the Butterfly House.

Please note, the Butterfly House will be closed for renovation during the 2026-2027 school year.

Q: Do homeschool groups qualify for field trips?

A: Yes! The Garden offers field trips to homeschool groups, Boy Scout and Girl Scout groups, and special needs groups (adults or children), transitional housing organizations for youths, after-school programs, and alternative learning organizations.

Q: Is the garden handicap accessible?

A: The Garden features paved paths and dirt paths, with a ramp to bypass any stairs. Additionally, we have two sensory-friendly bags available to borrow, which include items like sunglasses and noise-reducing headphones. These bags may be checked out from the Admissions Office at no charge.

Payment

Q: How do we make payments?

A: Payments may be made by cash, card or check before or upon arrival. You will receive an invoice via email before your scheduled field trip date. If your school requires a purchase order, please email programs@bgozarks.org. Extra chaperones that are not included in the field trip will pay at the admissions window.

Q: What is the pricing for a field trip?

A: The number of students and the type of field trip requested will determine the price. Visit our website, [Field Trips | Botanical Garden of the Ozarks](#) to view the types of field trips offered and their prices.

Q: Are chaperones and teachers required to pay?

A: One teacher and two chaperones per class are included in our pricing. Additional chaperones and teachers will need to purchase general admission tickets at the Admissions Office. Teacher aids and paraprofessionals for students are not required to pay.

Q: Is it okay if a parent chaperone brings a sibling of the student attending the field trip?

A: Yes, a chaperone may bring a sibling, but a general admission ticket is required. Please alert programs@bgozarks.org if a sibling is attending an upcoming field trip.

Arrival

Q: Where should buses park?

A: Buses must park in the meadow parking lot south of the BGO parking lot, on the grass. Students will walk the trail to our main entrance, where a representative will greet you.

Q: Where should we park if we are not arriving by bus?

A: Smaller field trips can park in the Botanical Garden main parking lot. A Botanical Garden Representative will greet you upon your arrival.

Q: Where should chaperones park?

A: Chaperones can park in the Botanical Garden main parking lot and will check in at the Admissions Office.

Q: When should we arrive?

A: Please arrive by the designated start time of your scheduled field trip. If you are running late, please call (479) 750-2620.

Q: Are there restrooms?

A: Restrooms are available in the main building, along with water fountains and water bottle fill stations. There will be time either at the beginning or end of your field trip for students to use the restroom. We ask that a teacher or chaperone supervise groups of students using the restroom to make sure they leave them as clean as they found them.

Q: What are our lunch options?

A: Veterans Park, located at [4451 N Vantage Dr, Fayetteville, Ar 72703](https://www.bgozarks.org/locations/veterans-park/), is a great place to stop for lunch before or after the field trip. For smaller field trips, email programs@bgozarks.org to ask about having your lunch in the garden.

Q: What do we do when we are ready to leave?

A: Your guides for the field trip will walk you back to the main entrance at the end of your field trip, where the students can have a water and bathroom break before boarding the bus.

Thank you for considering the Garden. We hope to see you soon!